



INTERCULTURAL SERVICES DIRECTORY

JANUARY 2024



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The City of Ballarat acknowledges the Traditional Custodians of the land we live and work on, the Wadawurrung and Dja Dja Wurrung People, and recognises their continuing connection to the land and waterways. We pay our respects to their Elders past, present and emerging and extend this to all Aboriginal and Torres Strait Islander People.

EMERGENCY SERVICES

To contact the Police, Ambulance, SES or Fire Brigade in an emergency **Phone 000**

24-HOUR SUPPORT

Alcoholics Anonymous (AA)	1300 22 22 22
Ballarat Police Station	5336 6000
Centre Against Sexual Assault (CASA)	5320 3933
<i>after hours</i>	1800 806 292
Child Protection Ballarat	1800 075 599
<i>after hours</i>	13 12 78
Community Mental Health Services	1300 247 647
Direct Line – Alcohol and Drugs	1800 888 236
Gamblers Help Ballarat	5337 3333
Homeless Crisis Response	1800 825 955
Kids Helpline	1800 55 1800
Lifeline (Crisis Support and Suicide Prevention)	13 11 14
Maternal Child and Health Line	13 22 29
MensLine Australia	1300 78 99 78
Men’s Referral Service – No To Violence	1300 766 491
National Home Doctor 13SICK (after hours)	13 74 25
Nurse-On-Call	1300 60 60 24
Red Nose Support & Counselling	1300 308 307
SIDS Support & Counselling	
Safe Steps Family Violence Response Centre	1800 015 188
WRISC Family Violence Support	5333 3666
Youth Accommodation – Uniting Care	5332 1286
<i>after hours</i>	1800 825 955



ABORIGINAL SERVICES

Ballarat & District Aboriginal Co-operative Inc (BADAC)

The Ballarat and District Aboriginal Co-operative (BADAC) was established by members of the Ballarat and district Aboriginal community in 1979. It became a co-operative to deliver health, social, welfare and community development programs to local Aboriginal people.

- 🏠 108 Armstrong Street Nth Ballarat, VIC 3350
- ☎️ (03) 5331 5344
- 🌐 badac.net.au
- 📧 reception@badac.net.au
- 📘 BADACBallarat

Perridak Arts

A unique art gallery, owned and operated by Ballarat & District Aboriginal Cooperative, which shines a light on First Nation's artists and creators from the local district.

- 🏠 Shop 2/214 Mair Street, Ballarat, VIC 3350
- ☎️ (03) 5331 1309
- 🌐 perridakarts.com.au
- 📧 info@perridakarts.com.au
- 📘 perridakarts

KEAG Ballarat Koorie Engagement Action Group

The City of Ballarat's Koorie Engagement Action Group works to enhance opportunities for Aboriginal and Torres Strait Islander residents in the region. The group remains an Advisory Committee to Council and provides a voice for the Aboriginal and Torres Strait Islander community to Council about important issues.

- ☎️ (03) 5320 5500
- 📘 KEAGBallarat

Wadawurrung Traditional Owners Aboriginal Corporation

Wadawurrung Traditional Owners Aboriginal Corporation is the representative body for Wadawurrung Traditional Owners. The Corporation works to support their aspirations and protect Aboriginal Cultural Heritage in accordance with the Victorian Aboriginal Heritage Act 2006.

- 🏠 3/110 Creswick Road, Ballarat, VIC 3350
- ☎️ (03) 4318 6333
- 🌐 wadawurrung.org.au
- 📧 admin@wadawurrung.com.au
- 📘 wadawurrung



The Dja Dja Wurrung Clans Aboriginal Corporation (Trading as DJAARA)

A Traditional Owner Group entity that has fought to be recognised as the Traditional Owners of djandak, in Central Victoria. Proudly representing Dja Daj Wurrung people.

- 🏠 P.O. Box 1026, Bendigo, VIC 3552
- ☎️ (03) 5444 2888
- 🌐 djadjawurrung.com.au
- 📧 info@djadjawurrung.com.au
- 📘 DjaDjaWurrung

13YARN - Aboriginal & Torres Strait Islander Crisis Support

Free and confidential service available 24/7 from any mobile or pay phone. 13YARN is run by Aboriginal and Torres Strait Islander people.

- ☎️ 13YARN - 139 276
- 🌐 13yarn.org.au
- 📘 13Yarn

ARTS AND HISTORY

Art Gallery of Ballarat

The Art Gallery of Ballarat is the heart of the creative city of Ballarat. A place for Ballarat to look beyond everyday life; to be inspired and engaged by art. Nineteenth-century beliefs placed the Gallery at the centre for social contact, inclusion, and learning. Much of the context has changed over time, yet the central truth of the Gallery's original manifesto 'Not for self but for all' is as relevant today as it was then – the Gallery exists for its audience.

Our purpose is to reflect the story of Ballarat; past, present and future. To champion audience experience and the accessibility of art. We tell the stories of 'now', by looking back, looking forward, looking inward, looking out.

🏠 40 Lydiard Street North, Ballarat, VIC

☎ (03) 5320 5858

@ artgal@ballarat.vic.gov.au

🌐 artgalleryofballarat.com.au

📘 ArtGalleryofBallarat

Eureka Centre Ballarat

The Eureka Centre Ballarat, explores the social history and cultural impact of the Victorian gold rush and honours the stories of the men and women who risked their lives in the fight for miners' rights.

The Eureka Centre is located at the Eureka Stockade Memorial Park, considered to be the site of the 1854 Eureka Stockade where the rebellion took place. It is home to one of Australia's most compelling historic artefacts – the Eureka Flag.

🏠 102 Stawell Street South, Ballarat, VIC

☎ (03) 5333 0333

@ eurekainfo@ballarat.vic.gov.au

🌐 eurekacentreballarat.com.au

📘 eurekacentreballarat

CULTURAL ASSOCIATIONS

City of Ballarat – Australia's first Intercultural City

Ballarat, as an intercultural city, builds on the concept of all of us living together in a vibrant, diverse and harmonious community. Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

☎ (03) 5320 5831

@ interculturalservices@ballarat.vic.gov.au

🌐 ballarat.vic.gov.au/city/my-community/our-intercultural-city

Ballarat Harmony Fest

The City of Ballarat's vibrant celebration of diversity, which wraps around Harmony Day, the United Nation's International Day for the Elimination of Racial Discrimination, which is celebrated on 21 March.

📘 harmonyfestballarat

@ interculturalservices@ballarat.vic.gov.au

Intercultural Ambassador Program – City of Ballarat

This program aims to enhance community awareness and social acceptance in Ballarat, foster leadership within multicultural and Indigenous communities, and highlight the positive contributions migrants and Indigenous Australians make to our community.

📘 InterculturalAmbassadorProgram

Afghan Ballarat Community

ABC is a community group for Afghans in the City of Ballarat. Our purpose: to unite and support Afghan peoples, provide information about our Afghan culture and to promote inclusion and respect between the diverse cultures in our city.

📘 Afghan.Ballarat.Community

Ballarat African Association

The Ballarat African Association is non-profit, non-political, non-religious and charitable membership organisation, to provide mutual and social support to all Africans residing in Ballarat and Victoria.

🏠 C/o PO Box 4196, Alfredton, VIC 3350




🌐 ballaratafricanassociation.net.au

@ executives@ballaratafricanassociation.net.au

📘 ballaratafricanassociation

Ballarat Indian Association Inc.

The Ballarat Indian Association aims to actively promote the Indian culture within the Indian community. It also actively strives to promote and develop goodwill, understanding and harmony within the wider Ballarat community.

-  C/o P.O. Box 1418. Bakery Hill, VIC 3350
-  tbiainc@gmail.com
-  BallaratIndianAssociationInc

Ballarat Interfaith Network

The Ballarat Interfaith Network aims to build bridges of understanding and respect between people of all faiths and those of no faith. The Network runs annual forums, projects, and visits to places of worship of different religions.

-  Ballarat-Interfaith-Network-111053757176750

Ballarat Irish Association

The Ballarat Irish Association aims to create the social interaction of people interested in Australian Irish culture, including the involvement and presentation of Australian/Irish music, dance, literature and poetry.

-  BallaratIrish

Ballarat Italian Association

The purpose of the current Association is to create and maintain an organisation of Italian origin that is inclusive of people of diverse cultural backgrounds and, to foster harmony in a spirit of friendship and unity.

-  PO Box 167, Ballarat, VIC 3353
-  ballaratitalianassociation.org
-  info@ballaratitalianassociation.org
-  ballaratitalianassociation




Ballarat Keralites' Foundation Of Australia

A South Indian social and cultural organisation.

-  helpinghandsbkfa@gmail.com
-  Ballarat-Keralites-Foundation-Of-Australia

Ballarat Malayalee Association Inc.

Ballarat Malayalee Association is a not-for-profit organization in Ballarat, that is predominantly made up of migrants from the Indian state of Kerala and the native speakers of its language, Malayalam.

-  ballaratmalayaleeassociation.org.au
-  bmaballarat@gmail.com
-  ballaratmalayalee

Ballarat Region Indonesian Community

To develop links between Australia and Indonesia, by promoting goodwill, understanding and harmony amongst residents of Western Victoria.

-  ballaratindonesiancommunity@gmail.com
-  Ballarat-Region-Indonesian-Community-1450725798320537

Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity and multiculturalism.

-  25-39 Barkly Street, Ballarat, VIC 3350
-  (03) 5383 0613
-  brmc.org.au
-  info@brmc.org.au
-  brmc.ballarat
-  @BRMCCVic

Ballarat Telugu Association (BTA)






-  teluguassociationofballarat

Bangladeshi Community in Ballarat

-  BallaratBangladeshies

Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

-  Barkly Square, 25-39 Barkly Street, Ballarat East, VIC 3350
-  (03) 5317 7172
-  cmy.net.au
-  ballarat@cmy.net.au
-  likeCMY

Chinese Australian Cultural Society of Ballarat Inc. (CACSB)

The Chinese Australian Cultural Society of Ballarat promotes friendship, cultural exchange and understanding; educates individuals on the history and cultural practices of China; provides support and opportunity for those of Chinese and other ethnic backgrounds; plus participates in activities within the wider community.

🏠 PO Box 2038, Ballarat, VIC 3354

🌐 chineseballarat.org.au

@ info@chineseballarat.org.au

📞 Chinese-Australian-Cultural-Society-Ballarat-Inc-146862648250

Cornish Association of Victoria Inc. (Ballarat)

To promote and foster goodwill among Cornish people in Victoria and to stimulate interest in the history and traditions of Cornwall.

🌐 cornishvic.org.au/ball.html

Croatian Association of Ballarat

Andrija Horvat

📞 0419 115 347 or (03) 5356 9208

@ sales@horvatvino.com.au

Dutch Related in Ballarat and Surrounds

For Dutch or those who have Dutch relatives, in or near Ballarat, the opportunity to share information, gatherings and other activities via Facebook or in-person.

📞 dutchrelatedinballaratandsurrounds

Federation of Australian Togolese Association

📞 fataau

Filipino Australian Association of Ballarat Inc.

FAABI is a not for profit organisation which aims to assist new Filipino migrants, to promote a spirit of understanding and unity among Filipinos and to the Australian community and preserve Filipino culture and tradition through bonding, bridging and linking community members to the community itself.

📞 FAABI.Ballarat

The Filipino Australian Sports Club of Ballarat Inc. (FASCOBI)

The birth of the club originally came from Filipino community members with a shared passion of basketball, the most popular sport in the Philippines. FASCOBI aims to unite the Filipino-Australian community in Ballarat and the surrounding suburbs in promoting sportsmanship and mutual understanding in a recreational setting.

📞 FASCOBI.Ballarat

Hellenic Orthodox Community of Ballarat (Greek Association)

🏠 116 Humffray Street North, Ballarat East, VIC 3350

📞 Ballarat-Greek-Community-1583024461970780

L'Alliance Francaise De Ballarat Et District Inc.

L'Alliance Francaise is a French cultural organisation that has world-wide links and conducts various activities in Ballarat.

🏠 P.O. Box 729, Ballarat, VIC 3353

🌐 afballarat.com.au

@ afdeballarat@gmail.com

📞 afdeballarat

Nepalese in Ballarat

@ nepaleseinballarat@gmail.com

📞 Ballarat-Nepali-Samaj-2209454386012103

Pakistani Society of Ballarat

📞 groups/888829011142821

Polish Community in Ballarat

📞 polacywballarat

Punjabis in Ballarat

To bring all Punjabis together on one platform to promote culture and friendship in this beautiful City of Ballarat.

📞 Punjabis-in-Ballarat-957016974407528/

Scottish Country Dance Group (Ballarat)

🌐 ballaratscd.com

Spanish Speaking People in Ballarat

This group also organises a Spanish playgroup for children.

📞 groups/1146249128780250/

Sri Lankan Australian Association of Ballarat Inc.

🌐 slaab.org.au

@ slaab.inc@gmail.com

📞 SLBallarat

Vietnamese Australian Community of Ballarat (VACB)

To share, embrace and celebrate our Vietnamese cultural heritage within the local community. Creating a rich culture of collaboration, contribution and impact with Vietnamese refugees, migrants, and people within Ballarat and surrounds.

@ ballaratviet@gmail.com

📞 ballaratviet

ENGLISH CLASSES

Ballarat Regional Multicultural Council (BRMC)

Diversity Homework Club

Migrant English Support

🏠 25-39 Barkly Street, Ballarat, VIC 3350

☎ (03) 5383 0613

🌐 brmc.org.au

@ info@brmc.org.au

f brmc.ballarat

✂ @BRMCCvic

Djerriwarrh Community & Education Services

Djerriwarrh Community & Education Services, trading as Learning for Employment, offers the Adult Migrant English Program (AMEP).

AMEP is funded by the Australian Government Department of Home Affairs and currently provides uncapped hours of English language tuition to eligible migrants and humanitarian entrants to help them learn English skills. You may be eligible for AMEP if you have been granted a permanent visa or granted an eligible temporary visa and need to improve your English. Clients who previously studied with the AMEP are eligible again. Young people between 15 and 17 years of age may also be eligible.

🏠 Barkly Square, Barkly Street 25 – 39, Ballarat East, VIC 3350

☎ (03) 5339 3180

🌐 learningforemployment.org.au/amep-home/

@ info@djerriwarrh.org

f djerriwarrh

LIBRARIES

Central Highlands Libraries

Central Highlands Libraries consists of 14 static and outreach libraries. The service covers 20,000 square kilometers and a population of approximately 182,000 people. Branch libraries are located at Ararat, Avoca, Bacchus Marsh, Ballan, Ballarat, Beaufort, Clunes, Creswick, Daylesford, Hamilton, Maryborough, Sebastopol, Trentham and Wendouree.

Ballarat Library

Ballarat Central Library is temporarily moved to Ballarat Town Hall while redevelopment works are being conducted at the Doveton Street library building.

🏠 225 Sturt Street, Ballarat Central, VIC 3350

☎ (03) 5338 6850

🌐 centralhighlandslibraries.org.au

@ library@centralhighlandslibraries.org.au

f ballaratlibraries

Wendouree Library Stockland Wendouree

🏠 Cnr Norman and Gillies Streets, Wendouree, 3355

☎ (03) 5339 3505

Sebastopol Library

🏠 181 Albert St, Sebastopol 3356

☎ (03) 5335 7985

Federation University

The Federation University Libraries aim to provide a range of high-quality scholarly information, resources and services for the Federation University community.

Mount Helen Campus

🏠 E J Barker Library (Building L), Mount Helen Campus, University Drive, Mount Helen, VIC 3350

☎ (03) 5327 9594 or 1300 552 567

🌐 federation.edu.au

@ libinfo@ballarat.edu.au

SMB School of Mines Ballarat

🏠 E J T Tippett Building (Library), SMB Campus, Lydiard Street South, Ballarat, VIC 3350

☎ (03) 5327 8484 or 1300 552 567

🌐 federation.edu.au

@ libinfo@ballarat.edu.au

Xin Jin Shan Chinese Library

To promote Chinese cultural education, Chinese culture, to activate the life of the Chinese community and enhance Australia's multiculturalism.

🏠 200 Sturt Street, Ballarat Central, VIC 3350

☎ 0421 135 938

🌐 xjslibrary.org.au



LOCAL COUNCIL SERVICES

Ballarat City Council

The City of Ballarat provides various Local Government services to the residents and ratepayers of the Municipality of Ballarat.

-  The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350
-  (03) 5320 5500
-  ballarat.vic.gov.au
-  ballcity@ballarat.vic.gov.au
-  BallaratCityCouncil
-  @cityofballarat

Ballarat Aquatic & Lifestyle Centre

BALC, the Ballarat Aquatic & Lifestyle Centre is for everyone, whether it's training, rehabilitation, or leisurely play at their aquatic facilities. Small group and personal training options, plus a variety of group fitness classes and equipment in the Health Club, assisting members of the community to reach their goals, and lead happy, healthy, active lifestyles.

-  Prince of Wales Recreation Reserve, Gillies Street North, Lake Gardens VIC 3350
-  (03) 5334 2499
-  ballarataquaticcentre.com
-  balc@ballarat.vic.gov.au
-  BallaratAquaticandLifestyleCentre

Disability Access and Inclusion

The City of Ballarat plays an important role in ensuring that everyone who lives in the municipality can participate in all aspects of community life. The Disability Advisory Committee and Disability Access and Inclusion Plan guides action taken to achieve this.





Accessibility Assistance Dogs in the Ballarat CBD

General Accessibility Information

Disability Access and Inclusion Plan

Sensory Gardens





Sensory Friendly Stay and Play Zone

-  The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350
-  (03) 5320 5500
-  ballarat.vic.gov.au/community/accessibility
-  socialinclusion@ballarat.vic.gov.au

LGBTIQA+ Advisory Committee

The City of Ballarat's Lesbian, Gay, Bisexual, Transgender, Intersex, Queer/ Questioning, Asexual (LGBTIQA+) Advisory Committee provides feedback and advice to the City of Ballarat on items that impact LGBTIQA+ communities.

This includes advising on communication, engagement, and consultation with LGBTIQA+ communities, and identifying ways to continue to build community cohesiveness, inclusivity and pride in Ballarat's diversity.

-  (03) 5320 5500
-  ballarat.vic.gov.au/lgbtiqa-ballarat
-  info@ballarat.vic.gov.au
-  [cityofballaratlgbtiqa](https://www.facebook.com/cityofballaratlgbtiqa)

Parent Place

Families can visit Parent Place to feed and change their babies, get information, and have a play. Parent Place helps families with young children to thrive, providing helpful information about the City of Ballarat Family and Children's Services including Family Day Care, Childcare, Kindergarten, Immunisation, Maternal and Child Health and Playgroups.

Parent Place is an inclusive and safe space, run by the City of Ballarat Family and Children's Services staff and supported by an energetic and passionate team of volunteers, where everyone is welcome.

-  (03) 5320 5165
-  ballarat.vic.gov.au/parentplace
-  parentplace@ballarat.vic.gov.au
-  [cityofballaratlgbtiqa](https://www.facebook.com/cityofballaratlgbtiqa)

MEDIA


SBS Radio broadcast in 68 different languages

-  sbs.com.au/audio

MY AGED CARE

My Aged Care is the entry point and gateway to receive government funded aged care services if you are 65 years or older. (50 years or older for Aboriginal or Torres Strait Islander people).

My Aged Care can provide information on the pathways for assessment and the different types of funding and programs available to support older Australians.

 1800 200 422

 myagedcare.gov.au

 ballarat.vic.gov.au/seniors


Community Connector Service

City of Ballarat has a dedicated team that can assist residents 55 and over and their carers to connect with the local community and navigate services such as My Aged Care.

We can provide personalised information and drop-in support to empower you to age well in Ballarat. Contact us:

 Phoenix Building Armstrong Street South, Ballarat. Monday to Friday.

 communityconnector@ballarat.vic.gov.au

 (03) 5320 5719

Keep up to date on community connector outreach services by visiting


 ballarat.vic.gov.au/community/ageing-well-ballarat/community-connection-service

Ageing Well Services – Social Activities

The Ageing Well Services Team has commenced a range of social activities for over 55's that encourage physical, mental and social well-being. There are no funding or eligibility requirements for participation.

For information on current activities and new options being developed across 2024 please contact the City of Ballarat Social Connections Team

 socialconnections@ballarat.vic.gov.au

 (03) 5320 5637


Or keep up to date by visiting

 ballarat.vic.gov.au/community/ageing-well-ballarat/staying-active-and-connected

PLACES OF WORSHIP RELIGIONS

Anglican Diocese of Ballarat


 'The Diocesan Centre', 49 Lydiard Street South, Ballarat, VIC 3350


 (03) 5331 1183

 ballaratanglican.org.au


 secretary@ballaratanglican.org.au

Ballarat Central Uniting Church

 103 Lydiard St S, Ballarat, VIC 3350

 (03) 5333 1361

 admin@bcuc.org.au

 Ballarat-Central-Uniting-Church-106602190997815

Ballarat Hindu Temple and Cultural Center

 Vaggs Road, Ross Creek, VIC 3351

 ballarathindutemple.com.au

 ballarathindutemple@gmail.com

Ballarat Interfaith Network

 binballarat@gmail.com

 Ballarat-interfaith-network

Ballarat Lutheran Church


 204a Doveton Street, Ballarat, 3350, VIC

 (03) 5336 2088

 stjohnsballarat

Ballarat North Baptist Church

 316 Walker Street, Ballarat North, VIC 3350

 0414 891 411

 ballaratnorthbaptist.org.au

 pastor@ballaratnorthbaptist.org.au

 [groups/120215028651599](https://www.facebook.com/groups/120215028651599)

Ballarat Synagogue

- 🏠 Cnr Princes and Barkly Streets, Ballarat, VIC 3355
- ☎️ (03) 5332 1271
- 🌐 ballaratsynagogue.org
- ✉️ info@ballaratsynagogue.org

Catholic Diocese of Ballarat

- 🏠 5 Lyons Street South, Ballarat, VIC 3350
- ☎️ (03) 5337 7121
- 🌐 ballarat.catholic.org.au
- ✉️ bishopsoffice@ballarat.catholic.org.au

Church of Jesus Christ of Latter Day Saints

- 🏠 1 Grammar Street, Wendouree, VIC 3355
- ☎️ (03) 5338 2294
- ✉️ LDSChurchBallaratWard

Greek Orthodox Church of St. Nicolas

- 🏠 116 Humffray Street North, Ballarat East, VIC 3350
- ☎️ (03) 5336 2544

Islamic Society of Ballarat

- 🏠 116 Elsworth Street E, Ballarat, VIC 3355
- 🌐 islamicsocietyballarat.org
- 📘 islamicSocietyBallarat

Presbyterian Church of Victoria

- 🌐 pcv.org.au

Salvation Army

- 🏠 102 Eureka Street, Ballarat 3350
- ☎️ (03) 5337 0600
- 🌐 salvationarmy.org.au/en/Find-Us/Victoria/BallaratCommunityChurch
- ✉️ corpsofficer.ballarat@aus.salvationarmy.org
- 📍 The-Salvation-Army-Ballarat-Community-Church-220479591386032



Sikh Temple – Gurudwara Sahib in Ballarat

- ☎️ +61 430 749 666
- 🌐 gurdwaraballarat.com.au
- 📘 Gurudwara-Sahib-Ballarat

Wat Thai Bhavana Ballarat Buddhist Centre

- 🏠 Lot 2, 19 Griffey's Lane, Mount Helen, VIC 3350
- ✉️ Mailing address: P.O. Box 671, Buninyong, Victoria, 3357
- ☎️ (03) 5300 2967
- 🌐 watthaibhavana.org.au
- 📘 WatThaiBhavanaBallarat

SERVICE PROVIDERS

Ballarat Community Health (BCH)

Community Health in Ballarat is provided across four sites including Ballarat, Sebastopol, Lucas, Smythesdale and Wendouree. Outreach services and clinics are also provided at a range of locations throughout the Central Highlands. The primary emphasis in all service delivery is health promotion and illness prevention.

☎ (03) 5338 4500

🌐 bchc.org.au

📘 [ballaratcommunityhealth](https://www.facebook.com/ballaratcommunityhealth)

📧 @BallaratCH

Ballarat Regional Multicultural Council (BRMC)

The BRMC provides support, advocacy, and advisory services for both established and newly arrived migrants and refugees. This organisation enables individuals from all backgrounds to come together and celebrate cultural diversity.

- **Migration and Settlement Services**
- **Education Programs for children and adults**
- **Employment support**
- **Senior Services incl. Multicultural Tucker, Bus Trips, Health and Wellbeing Days and Social Hub**
- **Refugee and Asylum Seeker Support Services**

🏠 25-39 Barkly Street, Ballarat, VIC 3350

☎ (03) 5383 0613

🌐 brmc.org.au

📧 info@brmc.org.au

📘 [brmc.ballarat](https://www.facebook.com/brmc.ballarat)

📧 @BRMCVic

Ballarat Neighbourhood Centre

The Ballarat Neighbourhood Centre works collaboratively with the other Neighbourhood Houses in our region, including Wendouree Neighbourhood Centre, Ballarat East Neighbourhood House and Ballarat North Neighbourhood House. Together the Neighbourhood Houses bring people together to connect, learn and contribute in their local community through social, educational, recreational and support activities, using a unique community development approach.

☎ (03) 5329 3273

🌐 ballaratnc.org.au

📧 reception@ballaratnc.org.au

📘 [ballaratNC](https://www.facebook.com/ballaratNC)








Ballarat Rural Australians for Refugees (RAR)

Ballarat Rural Australians for Refugees supports refugees and people seeking asylum in detention centres and within the Ballarat community.

 ruralaustraliansforrefugees.org.au
 rarbalarat@gmail.com  [BallaratRAR](https://www.facebook.com/BallaratRAR)







Centre for Multicultural Youth (CMY)

The Centre for Multicultural Youth is a Victorian not-for-profit organisation supporting young people from migrant and refugee backgrounds to build better lives in Australia.

 Barkly Square, 25-39 Barkly Street, Ballarat East, VIC 3350
 (03) 5317 7172  cmy.net.au
 ballarat@cmy.net.au  [likeCMY](https://www.facebook.com/likeCMY)







Children & Family Services (CAFS)

CAFS aims to prevent the need for the removal of children and young people from their families and to promote positive family life and community connectedness.

 115 Lydiard Street North, Ballarat, VIC 3350
 (03) 5337 3333  (03) 5332 1724
 cafs.org.au  welcome@cafs.org.au
 [cafs1865](https://www.facebook.com/cafs1865)






Ethnic Communities Council of Victoria (ECCV)

The Ethnic Communities Council is a community-based organisation committed to empowering people from a wide range of multicultural backgrounds.

 Suite 101, 398 Sydney Road, Coburg, VIC 3058
 (03) 9354 9555  eccv.org.au
 eccv@eccv.org.au  [ethnicvic](https://www.facebook.com/ethnicvic)
 [@ethnicvic](https://twitter.com/ethnicvic)

Federation of Ethnic Communities' Councils of Australia (FECCA)



FECCA is the peak, national advocacy body, representing Australians from culturally and linguistically diverse backgrounds.

 FECCA House, 1/4 Phipps Close, Deakin, ACT, 2600
 (02) 6282 5755  fecca.org.au
 admin@fecca.org.au  [iFECCA](https://www.facebook.com/iFECCA)
 [@iFECCA](https://twitter.com/iFECCA)

Federation University International and Multicultural Student Support

The International Student Support (ISS) office provides assistance to students who may experience difficulty adjusting to life at university and in Victoria. The support staff provides guidance and support through a number of programs and support options, including a peer support program, social activities and information sharing opportunities, individual assistance and a student committee.

Mt Helen - Multicultural Student Services Office

 1st floor, Building U, Room 117, Mount Helen, VIC 3350
 (03) 5327 9446

SMB (Tuesday and Friday) - Building D (Student HQ building)

 Lydiard Street South, Ballarat, VIC 3350
 (03) 5327 8089
 federation.edu.au/international/student-support
 multicultural.ss@federation.edu.au





Qualifications recognition

You may need your overseas qualification assessed for employment, study, or to migrate to Australia. Overseas Qualifications Unit, Skilled and Business Migration Program.



 1300 492 606  oqu@liveinmelbourne.vic.gov.au

Victims Assistance Program - CatholicCare Victoria & Victim Services Helpline

The Victims Assistance Program helps victims of violent crime to be safe, recover from the harm caused by crime and offers support, advocacy, and advice during police investigations and court processes. If you or someone you know has been impacted by crime, you can contact the Victims of Crime Helpline.

 34 Peel Street Nth, Ballarat, VIC 3350
 1300 033 818 (Monday to Friday 9am to 5pm)
 catholiccarevic.org.au  vap@catholiccarevic.org.au

Victims of Crime Helpline

 1800 819 817 (8am to 11pm everyday)
 victimsofcrime.vic.gov.au

Victorian Equal Opportunity & Human Rights Commission

If you have experienced racism, sexual harassment, or discrimination of any kind, or if you have any human rights issues or concerns, the Community Reporting Tool is a quick way to tell what has happened, or what you are worried about.

- 🏠 Level 3, 204 Lygon Street Carlton Victoria 3053
- ☎ Reception 1300 891 848 | Interpreters 1300 152 494
- 🌐 humanrights.vic.gov.au @ enquiries@veohrc.vic.gov.au
- 📘 VEOHRC 📺 VEOHRC

You can also reach the Victorian Equal Opportunity and Human Rights Commission community reporting tool via the City of Ballarat website:

- 🌐 ballarat.vic.gov.au/city/my-community/reducing-racism-community-reporting-tool

Women's Health Grampians (WHG)

Women's Health Grampians (WHG) is a not-for-profit organisation working to improve women's equality, health and wellbeing across the Central Highlands, Grampians Pyrenees and Wimmera areas of Victoria.

- 🏠 728 Barkly Street, Ballarat, VIC 3350
- ☎ 03 5322 4100 or freecall 1800 013 432
- 🌐 whg.org.au @ admin@whg.org.au
- 📘 WHGrampians

TRANSLATION SERVICES

Translating and Interpreting Service (TIS)

TIS is a national translation service provided by the Department of Immigration and Border Protection. It is available 24 hours a day, 7 days a week for people who do not speak fluent English and for English speakers who wish to communicate with non-English speakers. Translation services are provided over the phone and onsite.

- ☎ 131 450 🌐 tisnational.gov.au
- @ tispromo@immi.gov.au

YOUTH SERVICES

Youth Ambassador Volunteer Program

Young people who are passionate about being involved in their community and representing the views, ideas and needs of young people in the Ballarat area.

Young Eventster Volunteer Program

Young people plan and deliver community events that promote health and wellbeing. Eg. Harmony Fest, R U, OK? Day, IDAHOBIT, IDPWD and annual Youth Awards.

FReeZA 'Sonika' Volunteer Program

FReeZA is a Victorian State Government funded initiative that gives young people the opportunity to lead the planning and staging of live music and cultural events for other young people.

Volunteer Opportunities

Through Youth Council, Young Eventsters and FReeZA programs.

Youth Awards

Recognising and celebrating our city's outstanding young people.

Youth Facilitator Training and Workshops

Mentoring and training opportunities to develop skills. Deliver paid workshops within the community in young person's area of interest.

Social Connection and Recreation Programs

Movie nights, arts programs, scavenger hunt/amazing race, Laserforce, Stand Up Paddle boarding, golf, skateboarding etc.

Creative Art Workshop

Painting, drawing, photography, music, screen printing, podcasts etc.

Life skill and work ready workshops

First aid, entrepreneurial, cooking workshops, introduction to barista, swim survival etc.

Live4Life

Delivering accredited Teen and Youth Mental Health First Aid training in schools to improve youth mental health and reduce youth suicide.

- 🏠 The Phoenix, 25 Armstrong Street South, Ballarat, VIC 3350
- ☎ (03) 5320 5500
- 🌐 ballarat.vic.gov.au/me/young-people
- 📘 [ballaratyouthservices](https://www.facebook.com/ballaratyouthservices)


BALLARAT IS AUSTRALIA'S FIRST INTERCULTURAL CITY

We may all come from different backgrounds and cultures, but as a community we share the same schools, businesses, workplaces, recreation spaces and services.

Ballarat, as an Intercultural City, builds on the concept of all of us living together in a vibrant, diverse and harmonious community.

Our culturally diverse communities bring a wealth of global skills, experiences and innovative ideas which enrich the cultural fabric of our intercultural city.

Intercultural City of Ballarat website

 ballarat.vic.gov.au/city/my-community/our-intercultural-city

Intercultural Cities website

 coe.int/en/web/interculturalcities

 ICCities

 ICCities



The City of Ballarat is a
Refugee Welcome Zone



- **This document can be found in PDF format on our website ballarat.vic.gov.au**
- **To receive this document in another format, phone 5320 5500, using the National Relay Service 13 36 77 if required, or email the Engaged Communities Team: communityengagement@ballarat.vic.gov.au**

This directory promotes and reflects the wonderful cultural, religious, ethnic and linguistic diversity of Ballarat's community, and features a range of services and community groups that are relevant to Ballarat's people.

This list is by no means exhaustive and is produced in good faith and it is not the intention of the City of Ballarat to offend any individual or group.

The information is accurate to the best of our knowledge, please forgive any inaccuracies.

To add to the directory, you can contact us on:

@ interculturalservices@ballarat.vic.gov.au



The Phoenix | 25 Armstrong Street South, Ballarat, VIC 3350
City of Ballarat | PO Box 655, Ballarat, VIC 3353

 03 5320 5500  ballarat.vic.gov.au