

Your rates are making Ballarat a great place to live for everyone. Here are some of the projects and services that your rates support.

For more information on your rates visit [ballarat.vic.gov.au](https://ballarat.vic.gov.au) or call us on 5320 5500



### Ballarat Aquatic and Lifestyle Centre

In the year to date:

- **616,062 people** have attended the Ballarat Aquatic and Lifestyle Centre
- **42 schools** enrolled in Active Schools Learn to Swim program



### Road Maintenance

Maintaining roads and footpaths to keep the community safe.

- **1,200km** of sealed roads
- **390km** of unsealed roads
- **994km** of footpaths



### Waste Services

In the 2022/23, the City of Ballarat:

- **Collected 1,321 tonnes** of glass from 'Pass on Glass' drop off points
- **Collected 6,425 tonnes** of recyclables
  - **Deposited 23,216 tonnes** of rubbish in Ballarat landfill



### Community Events

- **Ballarat Begonia Festival** – attracted more than 65,000 people
- **Ballarat Heritage Festival** – contributed more than \$1 million to the Ballarat economy
- **Summer Sundays** concert series



### Biodiversity

In the last financial year:

- **Planted 1,967 trees**
- **Planted about 2,000 young trees, smaller plants and ground covers/grasses**, all grown in Ballarat's Indigenous nursery



### Maternal Child Health

Ensuring children in Ballarat have the best start to life. In the last financial year, there were:

- **8,011 enrolments** in the Maternal Child Services program, with 1,301 new enrolments



### Capital works

Building projects that invest in the community's future including:

- **Her Majesty's Theatre upgrade**
  - **Central Library upgrade**
  - **Bakery Hill redevelopment**
  - **Alfredton Community Hub**



### Ballarat Libraries

Throughout 2022/23, there were:

- **193,345 library visits**
- **12,882 library program participants**
- **485,769 library loans**



### Customer Service

Throughout 2022/23, the Customer Service team responded to:

- **80,000 calls**
- **45,000 digital requests** (including Snap Send Solve requests and digital forms)